



Campus Technology

Quick Start Guide for Students

Network and Technology Services (NATS) is the IT service organization for Wayne State College. NATS caters to the diverse technology needs of Wayne State College students, faculty, staff, and visitors. The Campus Service Center, the help desk operated by NATS, provides technical support, resources, and services to help everyone at WSC work smarter, faster, and safer.

Getting Connected: Internet on Campus

WSC uses a campus-wide wireless architecture that functions in all campus buildings and many outdoor areas.

While on campus, connect your phone and laptop to WSC-Secure using your WSC username and password.

In the residence halls, each room has its own wireless access point, as well as four wired connections. Each resident can register up to four entertainment devices (Roku, FireStick, Xbox, PlayStation, Apple TV, etc.) for use in their room and unlimited mobile devices (cellphones, tablets, laptops, iPads, MacBooks, etc.). All wired and wireless access utilizes your WSC network account (login information already provided to you via email to your personal email address). For more information about WSC wireless and connecting devices to the internet on the WSC network, visit www.wsc.edu and search “get connected.”

Residence Halls and Smart Devices

You can use a TV or smart TV in your room but only for streaming services like Netflix, Hulu, YouTube TV, etc. Campus cable will only be available in the lobby of your residence hall.

We do our best to support all devices you want to bring to campus to make your room feel more like home. Unfortunately, some smart devices are configured for use on a home network and may not work on an enterprise level network.

Accessing WSC Email on Your Phone

To stay connected, download the Microsoft Outlook app to your phone and enter your WSC email address and password. Help documentation can be found here or call us for assistance.

- 1) Go to www.wsc.edu and search “student email.”
- 2) Select the appropriate help sheet for your device.

Purchasing a New Computer

We want the best experience for you at WSC. Part of that experience could include technology in some way. The following recommendations may assist with selecting a computer system and are based on standard needs (i.e. a reliable, quality computer system in order to use productivity tools such as Microsoft Office products, web browsing, and basic editing with Adobe tools). If your field of study involves software or other technologies related to high-end video or graphic editing, or engineering software (e.g. AutoCAD tools), be sure to consider a more powerful computer to meet your needs. Feel free to contact the Campus Service Center with questions or more details.

Recommendations:

CPU (Central Processing Unit): Intel Core i7 four-core processor or higher

Memory: 16GB RAM or higher

Hard Drive (File Storage): 512GB solid-state drive (SSD) or higher

OS (Operating System): Windows 10 or latest version of macOS

Security

WSC uses a multifactor authentication login process with Duo. Duo helps protect you and your data by requiring you to log in to WSC online applications through an app on your phone. Enrolling in Duo authentication is required. More information about [Duo](#) can be found at www.wsc.edu/duo.

Before you come to campus, make sure your computer is protected and virus-free. We recommend keeping your laptops up to date and having antivirus software installed on your computer. Windows 10 and macOS have built-in security. Learn more about [Microsoft Windows Defender Antivirus](http://www.microsoft.com/en-us/windows/comprehensive-security) at www.microsoft.com/en-us/windows/comprehensive-security. Learn more about [macOS built-in security](http://www.apple.com/macos/security/) at www.apple.com/macos/security/.

Microsoft Office 365

As a student, you will have access to the Office 365 Suite (which includes the following: Word, Excel, PowerPoint, OneDrive, etc.) free of charge. For more information about [how to install Office 365](#) on your computer or phone, please visit www.wsc.edu/helpsheets/O365.

Get Help

The WSC Service Center will help with any tech devices. We are a resource for your questions on software, security, accounts, operating systems, and more.

Quick Tip: You can access technology or other WSC-related information from one place! Go to www.wsc.edu and use the search box for quickly navigating to information and technology help sheets. Try it by typing one of the following or choose your own search words: connect my tv, O365, student email, connect my xbox, cat card, get connected, online portal, residence halls, library hours, etc.

Find us in person in Conn Library on the first floor (by Einstein's Bagels).

Phone: 402-375-7107

Email: servicecenter@wsc.edu

www.wsc.edu/service-center